

HORNET™ TROUBLE SHOOTING TIPS

Residential & Light Commercial Ultraviolet Air Purifier

24V Power.

Is the 24V power routing through a (UV Resources or Other) step-down power supply transformer or is it being sourced elsewhere?

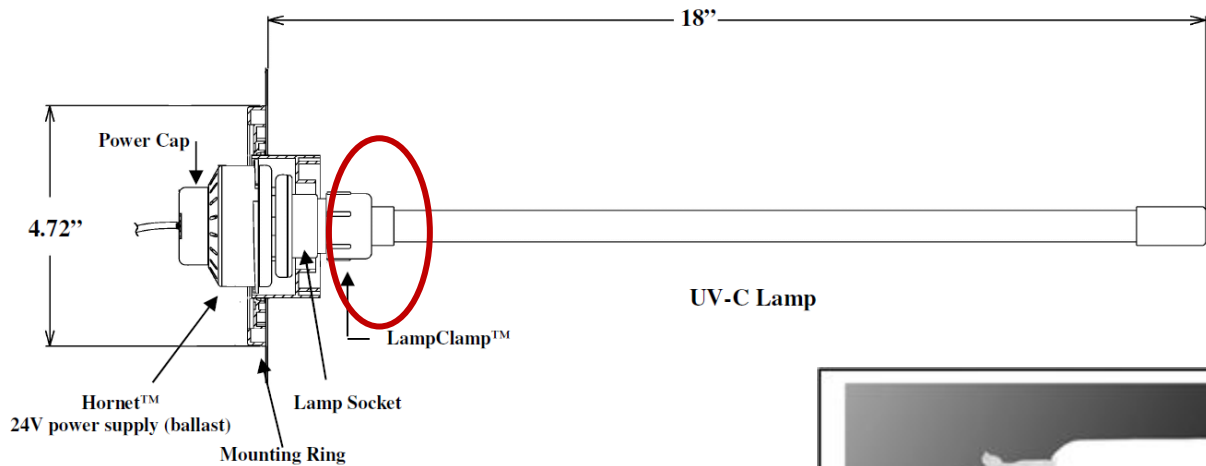
- Verify that the power source is actually 24V.
- Is the power hard-wired or did installers use the 24V AC/DC adapter (included with the Hornet) and plugged into a 120V wall socket?



24V Hardwire Step-Down power supply can be used with the UV Resources Hornet, Stinger and UVReport.

Lamp Installation.

Ensure the lamp's four pins are fully "seated" into the lamp socket before securing the LampClamp.



Dielectric Grease.

Make sure to apply silicone-based dielectric grease (a.k.a. "lamp lube") to the lamp pins to prevent moisture from entering and degrading the lamp pins or plug. The grease acts as a sealant, locking out dirt and water.

