# **TROUBLESHOOTING**

## **GLO**

### • GLO-150

Lamp failure before 1 year - Check for filament area, if glass ends near tip and base turned dark, then it is the defective power supply. Request RMA along with picture.

### • MOUNTING HEIGHT

Risk Group Exempt Installation Height Based on UL8802 Testing		
Model	Height	Fixture Angle
GLO 150	7'8"	+2.1°
GLO 225	8'2"	+2.1°
GLO 310	10'0"	+2.1°

### • SPECIFIC APPLICATION / ROOM SIZE & SHAPE

Contact <u>techsupport@uvresouces.com</u> with following information

Room overall area

Room shape sketch drawing

Return and discharge air duct location, if known

Room height

FOR FURTHER ASSISTANCE: techsupport@uvresources.com